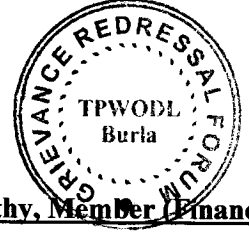


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and Sovan Tripathy, Member (Finance)**



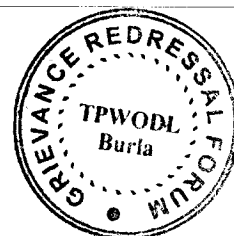
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 127(9)

Date: 26.03.2025

**Present:** Sri A.K.Satpathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/119/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Narayan Barik C/o- Bilasini Barik At/Po-Nissam Bhanga,Rengali, Dist- Sambalpur-768212.		4163-3532-0085	8270748501
3	Respondent/s	SDO(Electrical) Rengali,TPWODL			Division S.E.E.D, TPWODL, Sambalpur
4	Date of Application	17.03.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	17.03.2025			
9	Date of Order	25.03.2025			
10	Order in favour of	Complainant		Respondent	Others   ✓
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** SDO Office, Rengali, TPWODL, Sambalpur.



**Appeared**

**For the Complainant-** Narayan Barik

Represented by Bilasini Barik

**For the Respondent -** SDO(Elect.) Rengali, TPWODL, Sambalpur.

**GRF Case No- BRL/119/2025**

(1) Narayan Barik

C/o- Bilasini Barik

At/Po-Nissam Bhanga, Rengali,

Dist- Sambalpur-768212

Consumer No.-4163-3532-0085

**COMPLAINANT**

**VRS**

(1) SDO(Elect.) Rengali, TPWODL, Sambalpur

**OPPOSITE PARTY**

**GIST OF THE CASE**

The Complainant has filed the petition in the name of Narayan Barik bearing Consumer No **4163-3532-0085** represented by Bilasini Barik under SEED, TPWODL, Sambalpur has objected about abnormal excess bill charged but could not emphatically mention the period of billing dispute.

Hence, the Complainant prayed before the Forum to consider the case for revision/rectification.

**SUBMISSION OF OPPOSITE PARTY**

The Opposite Party has not submitted any relevant documents in this case.

**OBSERVATION**

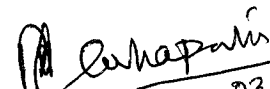
The case is pursued with all documents available in records (FG data base and Samadhan App) and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Dom consumer having CD 1kw with initial date of p/s 01.01.1990 as seen from the FG data base/ Samadhan App. The complainant has raised objection as mentioned in gist of the case. After hearing from both parties it is observed that :-


1. A new meter with sl. no. TWSP51072056 installed on 22.11.2023 and actual bills continued thereafter till last billing (Feb'2025).
2. An upward bill revision was carried out by opposite party effecting debit sundry (with addition of) Rs 19,005.06/- during Feb'2025 billing assessing the defective period billing upto and including two years prior to installation of new meter as mentioned above considering the period from Nov'2021 to Oct'2023.


Hence, the bill revision as carried out by the opposite party is found to be genuine and as per Reg.155 of OERC Distribution (Conditions of Supply) Code,2019. Therefore, there is no further scope of revision of bills in consideration to the petition raised by the complainant.

*Hence, the instant case is hereby dismissed.*

*Accordingly, the case is disposed of.*

  
(B. Mahapatra) 25.03.25  
Co-opted Member  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(Sovan Tripathy) 25/3/2025  
Member (Finance)  
Member  
Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)  
President  
President  
Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to:** - (1) Narayan Barik, At/Po-Nissam Bhanga, Rengali, Dist- Sambalpur-768212.

(2) Sub-Divisional Officer (Elect.) Rengali, SEED, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.

(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/119/2025)